



2012 State of the Mission



Five Years of Healing

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Mission

We provide high quality, non-emergency health care to the residents of Western Tidewater (Suffolk, Franklin, and the counties of Isle of Wight and Southampton) who cannot otherwise afford it.

Vision

Our vision is a healthy community where all people will be inspired and enabled to make healthy lifestyle choices, to use preventive health care, and to access resources to live in a safe and wholesome environment.

Values

Our core values are excellence, unity of purpose, respect, diversity, integrity, and stewardship of all resources.

Five Years... Staying the Course



*Left: Miriam A. Beiler,
Executive Director
Right: Stephie G. Broadwater,
Chair, Board of Directors*

Dear Friends,

In June 2012, we celebrated the Clinic's five-year anniversary. As far back as 2004, many of you were involved and supportive when a group of visionary, compassionate and determined individuals joined together to plan a free clinic to meet the needs of the uninsured residents of Western Tidewater. Our dream became a reality when Western Tidewater Free Clinic opened its doors in June 2007 in a small building on Godwin Boulevard.

In the first six months, the Clinic served 424 patients with a small staff, many volunteers and generous donors. Since then, the number of patients served has continued to expand, and by the end of 2012, 2,884 patients had received medical, dental and other healthcare services. This explosive growth was enabled by steadfast volunteers, partnerships with other healthcare providers and financial contributions from our community.

Another major factor in the Clinic's growth was the acquisition and renovation of a much larger facility on Meade Parkway in 2009, thanks to the Obici Healthcare Foundation and other donors. With four times our original square footage, we have added a dental suite, more examination rooms, a pharmacy and other key services for our patients. As we look back over the last five years, we are grateful for the many ways in which you have supported the Clinic's mission and patients.

Looking forward, we will continue to increase the number of patients served as long as we have the resources needed to provide the comprehensive, coordinated care our neighbors deserve. We are never

without a waiting list of uninsured residents seeking health care.

And yet, the impact of the Affordable Care Act in Virginia is still uncertain. Research and predictions by healthcare "think tanks" indicate that many people will remain uninsured for a number of years. As the future of healthcare options becomes clearer over the upcoming years, we will continue to evaluate how best we can serve the most vulnerable members of our community.

*We do know, with certainty, that thousands of
Western Tidewater residents need care now and will
continue to need care in the foreseeable future.*

We plan to be here for them, and we trust that you will stay the course with us as long as we have uninsured, underserved neighbors lacking access to basic health care. We are indeed blessed to have you as part of the Clinic's team in providing health and hope to those most in need.

With heartfelt appreciation,

Miriam A. Beiler, Executive Director

Stephie G. Broadwater, Chair, Board of Directors

2012 Volunteers

Volunteers are critical to the successful operation of WTF. Since our opening, volunteers have donated 67,252 hours to improve the health and lives of our patients—a market value of \$2.4 million!

Physicians

Dr. Hussein Aboulatta
Dr. Joel Clingenpeel
Dr. James Collier
Dr. David Eich
Dr. Robert Harrell
Dr. William Jackson
Dr. Bernard Jamison
Dr. Desmond Longford
Dr. Patricia McNulty
Dr. John G. Muller
Dr. Sharon L. Sheffield
Dr. Lynne Stockman
Dr. Alexander Su
Dr. Joseph Verdrame
Dr. Richard Whalen
Dr. Bernard Williams

Medical Student

Daniel C. Parker

Nurse

Practitioners

Kara Hearn
Cheryl Lumbard
Kim S. Terhune
Tiffney Thompson
Patricia Williams

Nurses

Tyneshia Alleyne
Debra Alphin
Robert Aquino
Adrianna Bischoff
Ebony C. Blanton
Janet Bonney
Terri Bowes
Mila Brenner
Becky J. Brinkley
Jean Brinkley
Diane M. Bush
Maureen R. Butler
Barbara J. Carlson
Barbara Chapman
Nancy F. Cisco
David Ciucci
Diana Conco
Tamara Dailey
Jonathan L. Daughtrey
Mary DeGroft
Katrina J. Denny
Asha Deosaran
Mary J. Doty
Stephanie Edwards
Candace B. Forbes
Amy Fowler
Barbara Gietl

Lamesha Glover

Marie Haas
Rudean R. Harrell
Jo Ann Herring
Peggy Hopewell
Whitney Irvine
Barbara G. Johnson
Jessica D. Johnson
Judith Johnson
Carla A. Jones
Kimberly A. Judson
Barbara Kelly-Gibbs
Kelly A. Labat
Sara Leggett
Sandra Muller
Joan Dianette Norfleet
Virginia Norfleet
June Rice
Michelle Richard
Marie M. Robinson
Beverly Schramm
Jessica Scott
Katina Sharpe
Helan C. Sheovic
Laura Swafford
Betty Thompson
Sandra Tonker
Han T. Tran
Vivian Vaden
Nancy Verdrame
Shirley Weaver
Carolyn West
Christine Work
Vivian Young

Nursing Students

Robert Aquino
Brittany Copeland
Stephanie N. Marshall

Jenipher L.

McMillan
Laurie Thomas
Laura M. White
Tamara D. Williams

CNA

Angela Eure

EMT

Barbara Rayburn
James Spain
William K. Truitt

Medical

Assistants

Shakeema Bell-Wilson
Etta M. Black
Elonda M. Goodwin
Nichelda A. Griffin
Bridget Lindahl
Danielle S. Smith
Makia Spicer
Shiniqua Ward
Lorne G. Wellons

Extern – Medical

Assistants

Britney Edmondson
Heidi Piland

Mental Health

Nickole Bush
Dana A. Cook
Bruce Copeland
Basil B. Rowland

Physical

Therapist

Sharon M. Springfield



Volunteers of the Year are all smiles at the Annual Volunteer Picnic—Standing (l to r): Margaret Rosner, Mary Ellen DeGroft, Mary Lee Willis and Patricia Mann. Seated (l to r): Dr. William Heriford and Dr. Desmond Longford. Not pictured: Michelle Alston.

Offsite Providers

Physicians

Dr. Habib Barakat
Dr. Joel Clingenpeel
Dr. Charles Coleman
Dr. William Delacey
Dr. Jane Derrig
Dr. David Eich
Emergency Physicians of Tidewater
Dr. Jeffrey Forman
Dr. Edward Frick
Gastrointestinal & Liver Specialist of Tidewater
Dr. Preston Judson

Dr. Brian King
Dr. Venu Koduri
Dr. Lorenz Lassen
Dr. Edward Lynch
Dr. Michael Mahoney
Dr. Kevin Meakin
Dr. Moussa Menasha
Pathology Sciences Medical
Dr. Andrew O'Dwyer
Dr. Ediberto Pelausa
Dr. Frank Romano
Dr. Joseph Savieka
Dr. Jennifer Schneider

Dr. Gary Sajko
Sentara
Anesthesiology Specialists
Sentara Infectious Disease Specialists
Sentara Obici Hospitalists
Dr. Sharon Sheffield
Dr. Stanley Smith
Suffolk Radiology Associates
Virginia Oncology Associates
Dr. Miley Walker
Dr. Leslie Webb
1Foot2Foot

Nurse

Practitioners

Katherine Paul
April Rawlings
Nicole Shay
Elizabeth Watkins
Patricia Williams
Jamie Winner

Audiologist

Cheryl Wray

Certified

Registered Nurse Anesthetist

Marsha Edwards



VIRGINIA
HEALTH CARE
FOUNDATION



Phlebotomists

Brenda L. Dain
Gail J. Kynett

Radiology

Technician

Nancy Olson

Pharmacists

Dennis M. Alder
Donna C. Edwards
Linda (Lynn) Fuller
Alan Garner
Ashley Hogg
Lindsay R. Plant
Timmi Rathappillil
Margaret Rosner
Jameika Stuckey

Pharmacy

Technicians

Mary Jo Ange
Towana R. Boone

Joanna L. Ford

Pamela S. Ritsch
Bille G. Virzell
Sarah Yauger

General

Volunteers

Bruce Abernethy
Barbara Alexander
Frances Alwood
Nancy Angelelli
Henry Arthur, Jr.
Laura Atkins
Jinks Babey
Patrick L. Belcher
Christina Bellinger
Kathy L. Birdsong
Angela Bland
Lauren Bradshaw
Betty Bunch
Crystal Bynum
Kelsey Byrd
Adrian C. Campbell
Kathleen Carlson
TaNay C. Chandler
Edna Cheatom
Vanessa G. Clark
Jean Claud
Joseph B. Culbertson
Taylor Doughtie
Christine Downes
Patricia K. Duke
Carolyn D. Dunn
George Eure
Marlene Everett
Nadine Faulcon-Johnson
Edith Fields
Sasha Goldberg
Voll V. Greene
Conrad E. Haas
Tad Hedgspeth

Shelly Helms

Pamela B. Hill
Michelle Holliman
Debra Holloman
Cherelle Johnson
Cleopatra Johnson
Sandra J. Jones
F. Jeanne Kelly
Tameka Lawrence
Dorothy Leonard
Sarah Levin
Emma Lockhart
Darren Loomis
Patricia Mann
Samantha McKenzie
Gloria Mizelle
Paulette Moore
Rick Page
Jean Perry
Joanette Ragsdale
Leroy Ragsdale
Stephanie Remy
Cherie D. Roe
Donna Rogers
Elizabeth R. Skertic
Laura M. Smith
Sandra L. Smith
Kay A. Stephenson
Buster Stockman
Tracey Stewart
Cliff Vincent
Renyta S. Whitfield
Clara Williams
Mary Lee W. Willis
BC Wirt Heating & Cooling
Caleb Witt
Jesse Witt
Renee Wright
William Wyatt

DENTAL

CLINIC

Dentists

Dr. Robert Allen
Dr. Davis W. Gardner
Dr. Sandra S. Hearne
Dr. William Heriford
Dr. Leroy Howell
Dr. Ralph L. Howell
Dr. Robin Y. Langston
Dr. Aubrey Myers
Dr. Marvin Sagun
Dr. Gayle W. Terwilligar

Dental Hygienists

Michelle M. Alston
Dijana Berber
Pamela L. Brooks
Nancy Hardy
Amanda Kimball
Catherine S. Seifert
Susie Slack

Dental Assistants

Amy Belloli
Trischa Carrington
Cynthia G. Ellis
Jeffrey Figueroa
Jessica Flippo
Cynthia Hall
Brittany Harrison
Danielle Howell
Erica Nelson
Janice Novack
Monika D. Patrick
Tresa Philip
Takima Simmons
Stephanie C. Weeks

Dental Assistant Students

Charmaine B. Walker
Ariel M. Wright

Amy: Life-Changing Transformation



“The most amazing thing in the world happened to me last year. I came into the Clinic hopeless and physically a mess. Now my life has been completely changed.”

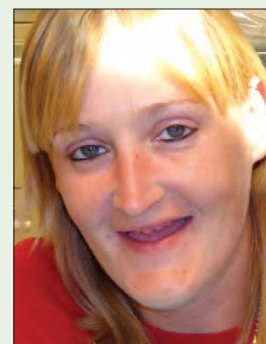
When Amy came to see us, she had lost her smile. A host of medical and dental issues—including diabetes, hypertension, hypothyroidism, and severe periodontal disease—had taken their toll. At 32 years old, she rarely smiled, had limited eye contact, and was an emotional and often sad young lady.

After being stabilized medically at Western Tidewater Free Clinic, Amy was referred to the dental clinic. Due to the severity of her tooth decay, all of her remaining teeth were extracted. Six months later, after multiple extractions and time to allow her gums to heal, Amy received a full set of Larell dentures.

Because of donor support and the Clinic’s ability

to provide this service in-house and at a reduced cost, Amy has her smile back. With her diabetes and blood pressure well under control, we are reminded of the impact the Clinic has on people’s lives. Amy’s smile is in her eyes, in her voice, and in the way she carries herself. And, after several years of unemployment, she now has found a job!

Sometimes it is hard to believe that the happy, healthy, and self-confident person we see today was once a tearful and shy young woman, plagued with chronic disease. Good health does make a difference! We love to see our patients smile.



Clinic Highlights

Patients Served

Roughly 95% of services are treating and managing chronic illnesses such as hypertension, heart disease, and diabetes. These conditions require on-going treatment, management, medications and education.

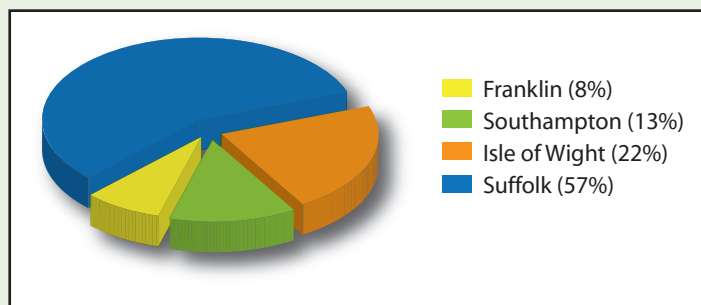
Current Services

- Primary medical care
- Dental care
- Care coordination and case management
- Laboratory and diagnostic testing
- Prescription medications
- Mental health counseling
- Physical therapy and speech therapy
- Women's health services
- Access to hospital services, including surgeries, chemotherapy, radiation, and wound care
- Access to specialists either at WTFC or in the specialist's office

Medication Assistance Program

Since the 2007 inception of the Medication Assistance Program, over 2,300 patients have received approximately 76,180 free medications with a retail value of more than \$11.2 million (total reflects numbers through 2012).

Patients Enrolled by Service Area



Patient Demographics

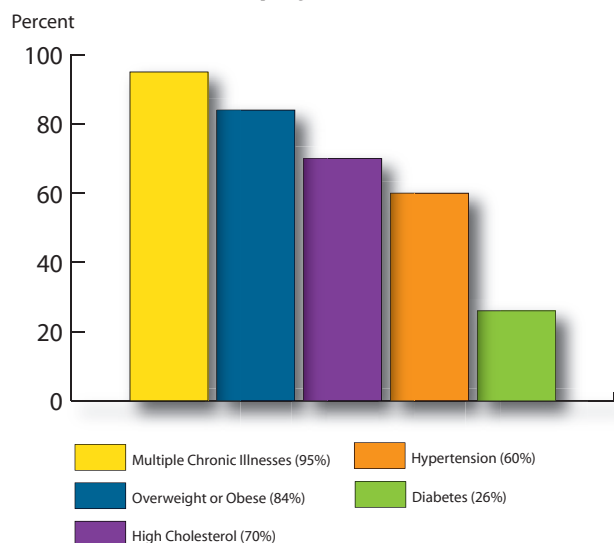
- 81% are over the age of 40
- 65% are women
- 36% are working full or part-time, many with more than one job
- 88% live at or below 150% of the Federal Poverty Level. (For a family of four, this would be an annual income of \$34,575 or below.)

To be eligible for services, patients must:

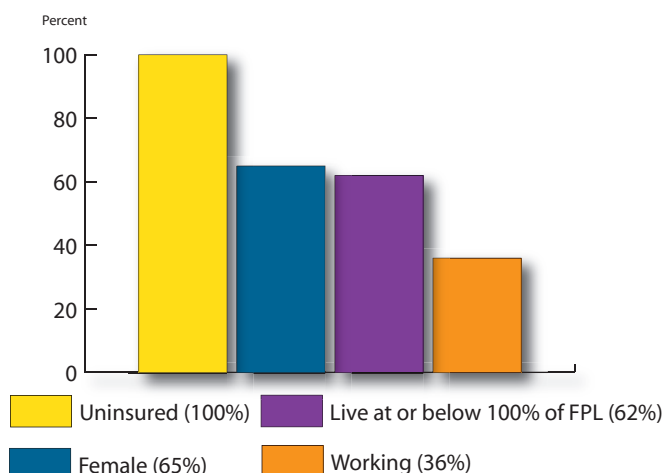
- Live in Western Tidewater and have no health insurance
- Live at or below 200% of the Federal Poverty Level (family income for four = \$46,100 or below)

Once eligibility has been confirmed, an appointment with the medical team is made within one week. On average, the Clinic added 45 new patients each month during 2012.

Percentage of Patients Presenting With Varying Medical Issues



Patient Demographics



Opportunities

NAP Credits Available

The Neighborhood Assistance Program (NAP) encourages partnerships between the private and public sectors to assist the economically disadvantaged. The Commonwealth of Virginia program provides an incentive to encourage individuals to participate with non-profit entities. For more information, contact Executive Director Miriam Beiler at 757-923-1060, ext. 7001 or mbeiler@wtfreeclinic.org.

Matching Funds

Many companies offer a program that will match your donation to Western Tidewater Free Clinic. We are thankful to have received several matching donations recently. Most often all you will need to do is complete a form and turn it in to either your company or to our office when you send in your personal donation. The following website has a list of some companies that have a matching gift program: <http://www.privateerlynx.com/donationmatching.html>. Check with your company to see if they have a matching program.

Speakers' Bureau

Are you a member of a civic group, club, Sunday school class, or other group that might host a speaker from time to time? We would love to come and share the Clinic's story, mission and programs with you. Individuals and small groups can also learn more about the clinic by arranging a "behind-the-scenes" tour of the Clinic. For information or to schedule a speaker or a tour, contact Alyson Miles amiles@wtfreeclinic.org or at 757-923-1060, ext. 7012.

United Way

Please consider designating Western Tidewater Free Clinic to receive a portion, or perhaps all, of the funds you contribute to the United Way. The Clinic received United Way certification in May of 2011.

Legacy Giving

Legacy gifts provide future support for a charity. Please consider this timeless and foresighted way to support and sustain Western Tidewater Free Clinic. If you have already included the Clinic in your estate plans, or for more information, contact Miriam Beiler at mbeiler@wtfreeclinic.org or 757-923-1060, ext. 7001.

According to the Virginia Association of Free Clinics, for every \$1.00 spent, free clinics provide at least \$6.00 of medical care to patients.



Top: Director of Development Texie Marks, Volunteers Nancy Verdirame, Dr. Joe Verdirame, and Jane Schaubach share a moment of cheer at the volunteer Christmas party. Middle left: Staff Dentist Dr. Ernest Knight has been with the Clinic since January 2012. Middle right: Board Member Patsy Joyner is an invaluable Clinic volunteer. Bottom: Medical Assistant Chynita Motley takes a break during a busy clinic day.

5 Year Timeline

2007



Suffolk Partnership for a Healthy Community recognized the need for a free clinic and developed a plan for the Western Tidewater Free Clinic.

A site was selected, and a ranch house at 3000 Godwin Boulevard was renovated to become the Clinic, opening on June 21, 2007. Four hundred patients were treated by the end of 2007.

Funding to staff the pharmacy Medication Assistance Program was received in 2007.

Nearly one hundred individuals volunteered in the Clinic in 2007. Financial contributions and in-kind gifts were donated by 226 individuals, businesses, foundations, civic groups, faith-based groups, and municipalities.

2008



Western Tidewater Free Clinic (WTFC) obtained 501(c)3 status and established an independent Board of Directors, representative of all areas served.

WTFC outgrew the clinic space and added a mobile trailer for office space.

Limited dental services were provided with the Operation Blessing dental van.

2009



Funding from Obici Healthcare Foundation and other donors was received to purchase and renovate the 8400 square foot facility at 2019 Meade Parkway, which provided four times the amount of space that was available in the old facility.

WTFC moved into the new facility in September 2009. Many volunteers and donations supported this milestone event.

WTFC became a member of the Virginia Association of Free Clinics.

A donor database to improve management of donor and volunteer information was purchased.

e 2007 - 2012

2010

2011

2012



WTFC opened a two-chair Dental Clinic with the support of volunteer dentists, hygienists, and dental assistants.

A comprehensive coordinated Women's Health Program was developed to improve screening, diagnostic and treatment services.

A small on-site pharmacy was established to improve timely access to medications.

WTFC became practice site for EVMS medical students and residents.

Continued growth resulted in WTFC's becoming one of the fastest growing free clinics in Virginia, according to Virginia Association of Free Clinics.

Funding was received to hire a part-time dentist to increase the number of dental patients treated.

WTFC's Fifth Year Anniversary was celebrated with thanks to the many individuals and organizations who created this wonderful health home to provide "helping hands, health, and hope."

"Never doubt that a small group of thoughtful, committed people can change the world. Indeed, it is the only thing that ever has."

— Margaret Mead

2012 Honor Roll of Donors

Donors are an essential part of Western Tidewater Free Clinic's mission to provide high quality health care to residents unable to medically provide for themselves. Because of you, we are able to care for the hundreds of individuals who turn to us.

Cornerstones

\$100,000 and above

Birdsong Corporation*
The Bank of America Foundation*
City of Suffolk
Obici Healthcare Foundation
Susan G. Komen for the Cure
Mr. and Mrs. Jim Turner

Visionaries

\$50,000 - \$99,999

Franklin Southampton Charities
Virginia Association of Free Clinics
Virginia Health Care Foundation

Benefactors

\$20,000 - \$49,999

Birdsong Trust Fund
Camp Foundation
Camp-Younts Foundation
Diagnostic Health
Ruth Camp Campbell Foundation
Sentara Health Foundation
Town of Smithfield
Violet Greco Foundation

Ambassadors

\$10,000 - \$19,999

Stephie and Charlie Broadwater*
Pruden Foundation
Smithfield Foods Inc.

Champions

\$5,000 - \$9,999

AAPI - Hampton Roads
Jay Annas and Janice Sandoval
Mr. and Mrs. George Y. Birdsong*
Community Action
Coalition of Virginia
Delta Dental of Virginia Foundation
Dominion Virginia Power
Judge and Mrs. Robert B. Edwards
Isle of Wight County
Dr. and Mrs. B. F. Jamison*
Mr. and Mrs. Brian Martin*
Richard Bennett Trust
Southampton County

United Way of South Hampton Roads
Dr. and Mrs. Joseph L. Verdirame*

Leaders

\$2,500 - \$4,999

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Alfred and Carol Boone-Thompson*
Mr. and Mrs. Barry Cole*
Dana and Karyn Cook
Farmers Bank
Franklin Southampton Area United Way
Mr. Samuel Glasscock*
Mr. Richard Holland, Jr.*
Holy Neck Christian Church
E.M. "Buddy" and Linda Joyner*
Patsy Joyner*
The Landmark Foundation
Frances and Joe Luter
Mr. and Mrs. Jeffrey Rosner
Mr. and Mrs. Dwight Schaubach
Mr. and Mrs. Robert Stoneburner*
Suffolk Foundation
Suffolk Rotary Club

Patrons

\$1,000 - \$2,499

Anonymous (2)
Mr. and Mrs. Richard F. Barry, III
Miriam A. Beiler
Mr. and Mrs. McLemore
Birdsong, Jr.
Ms. Randi H. Blumenson and Mr. Daniel Mussatti, Sr.
Mr. Archibald Brock
Dominion Employee Giving Program
Nancy Dwyer
Mr. and Mrs. Robert S. Fry*
Mr. William B. Giermak
Mr. Carter W. Hotchkiss
Mr. Asa B. Johnson, Jr.
Mr. and Mrs. Martin Jones
Ellen and Whitney Saunders
Mr. and Mrs. Thomas Savage*
Mr. Charles Sawyer
Gloria and Charlie Seitz*

Smithfield Baptist Church
Smithfield Ruritan Club
Mr. and Mrs. Rick Stapleton
Mr. and Mrs. Steve Stewart
Karl and Barbara Stoltzfus
Dr. and Mrs. Alexander Su
Suffolk Christian Church
Suffolk Community Hospital Foundation
TowneBank
Walmart Store, Downtown Suffolk
Walmart Store, North Suffolk
Westminster Reformed Presbyterian Church
Windsor Congregational Christian Church
Woman's Club of Smithfield

Supporters

\$500 - \$999

Arrowhead Environmental, LLC
Sallie Belle Benedetti
Berea Women's Fellowship
Bethlehem Christian Church
W.C. and Dianne Boone
Robert and Nancy Brewbaker*
James B. Chapman
Mr. and Mrs. Benjamin Goldberg
Mr. and Mrs. Kevin Goode
Mr. and Mrs. William A. Gwaltney
Ronald and Ethel Hart
Hubbard Peanut Company
Kings Fork Ruritan Club
Dr. Patricia McNulty
Merit Solutions
Judge and Mrs. William R. Moore, Jr.
Melissa Nadel
Marsha Rooks
Oakland Christian Church
Physical Therapy Works, Inc.
Gina Pitrone
Ms. Louise Ross
Ruby Tuesday
Mr. Brandford Stanley
WalMart Franklin
Westover Garden Club
Windsor Christian Church
Women's Fellowship

Advocates

\$250 - \$499

Bethlehem Christian Church Women's Fellowship
Mr. and Mrs. Cabell Birdsong
Ms. Jessica Brinkley
Mark and Vicki Butler
Ms. Casey Carlson
Carrollton Ruritan Club
Drs. Paul and Diana Conco
Mr. and Mrs. Herbert DeGroft
East Suffolk High School Alumni Association
Ms. Joan B. Farkash
Sadie and Dale High
Mr. Robert V. House
Hunterdale Ruritan Club
Delegate and Mrs. S. Chris Jones
Nancy A. Kinzinger
Drs. Venu and Prashanthi Koduri
Ms. Mary Kowalski
LW's Lawn Service
Lebanon Virginia Baptist Association
Mr. and Mrs. George Miller
Mrs. Tammie Mullins-Rice
New Bethany Christian Church
Mr. Hunter Odom, Jr.
Ms. Lori L. Palagyi
Possum Hollow Ruritan Club
Mr. and Mrs. Frank Rabil
Timmi Rathappillil
Mr. and Mrs. Mack Saunders
Mr. and Mrs. James S. Schloss
Southampton Memorial Hospital Auxiliary Gift Shop
Norma and Kent Spain
Mr. Rick Spencer

Starr Motors
Tri-County Medical Society
Mr. Peter J. Troia, III
United Full Gospel Revival Center
Mark and Terrie Weinketz
Whaleville Ruritan Club
Ms. Janice F. White
Ms. Robin Jenkins Whitley
Mr. and Mrs. George Winslow
Ronald Williams
Windsor Ruritan Club
Ms. Pamela H. Witt

Partners

\$100 - \$249

Anonymous
Ms. Susan Ashburn
Atlantic Subcontractor Consulting, Inc.
Mr. W. Peyton Barlow
Gloria and Judd Barrett
Steve Beiler
Benn's United Methodist Church - United Methodist Men
Benn's United Methodist Church - United Methodist Women
Mrs. Kathy Birdsong
Ms. Nancy Bloom
Norman Blumenson
Mrs. Hattie Boone
Gaither and Linda Bunch
Maureen R. Butler
Mr. Robert Butler
Bobbie and Jack Chapman
Dr. and Mrs. Ali Azam Choudhury
Mr. David Ciucci
Mr. and Mrs. Robert C. Claud
Mr. and Mrs. Robert Clontz
Mr. and Mrs. David Conlon
Courtland Ruritan Club
Mr. and Mrs. Thomas Cox
Nancy and Oliver Creekmore

Ms. Kay Culpepper
Mr. Andrew Damiani
Colonel John C. Dashiell, Ret.
Ms. Frances Davidson
Ms. Kathy Deitch
Mrs. Sydney Eberwine
Mr. and Mrs. Benjamin Edwards
Mr. and Mrs. Fedro Glebe Episcopal Church
Mr. and Mrs. James E. Gordon
Mr. John Graham
Mrs. Doris Guill
Cecil and Linda Gwaltney
Ms. Dot Gwaltney
Mrs. Marie B. Haas
Mr. and Mrs. Mark Hall
John and Mary Lawrence Harrell
Mr. and Mrs. Donald Harris
Mr. and Mrs. Chester M. Hart, Jr.
Mr. and Mrs. Burr Henderson, IV
Cathy Henderson
Ms. Jo Ann Herring
High Street United Methodist Church
Pamela and Billy Hill
Mr. and Mrs. Marvin Hoffer
Holland Masonic Lodge #256
Holy Neck Ruritan Club
Huntington Ingalls Industries
Chris and Skip Irby
Ms. Vergia Johnson
Diane Jones
Mr. and Mrs. L. Allyn Julien, Jr.
Ms. Linda Augusta King
Mr. Kevin Lehmer
Liberty Spring Christian Church Ladies Bible Class
Liberty Spring Ruritan Club
Peter and Angie Lowry



Clinic supporters Nancy Brewbaker, Gina Pitrone, Warren Beale, and Sharon Foster celebrate five years of service.

Mr. Benjamin P. Lynch
James and Patricia Mann
Mr. and Mrs. Raymond
Mason
Ms. Edith Matthews
Joanne and Charles Modlin
Ms. Rosa Murry
New Paul's Temple
Holiness Church
Mr. and Mrs. Jack
Nurney, Jr.
Oxford United Methodist
Church UMW
PB&J marComm
Mr. and Mrs. Franklin
Padgett
Dr. and Mrs. Jeffrey
Persons
Pilot Club of Suffolk
Mrs. Joannette B. Ragsdale
Ms. Ramona S. Ransom
Ms. Stephanie Remy
Mr. and Mrs. Bentley
Richardson
Ms. R. Elaine Richardson
Rising Star Baptist Church
Sentara Obici Hospital,
Community Health
Outreach Program
Susie Slack
Smithfield Alumnae
Chapter of Delta Sigma
Theta Sorority, Inc.
Ms. Shirley S. Snead
Fred and Marlene Stanton
Capt. Hugh Story, Jr.
Suffolk Social Club
Mr. and Mrs. Patrick
Tonker
Trinity United Methodist
Women
United Way of the Virginia
Peninsula
Dr. and Mrs. James
Waddy, Jr.
Danny and Judy Walls
Cal and Shirley Warfield
Wesley Chapel UMW
Mr. Charles E. White
Ms. Kimberly Wieckert
Ms. La-Verne Wilson
Windsor Christian Church
Men's Fellowship
Mr. Ben Word, III
ZB Fitness
Mr. and Mrs. Ross H. Zoll

Friends

\$1 - \$99

Anonymous (2)
Ms. Dana Adams
Albert Jones Real Estate
Robert Allen
Mrs. Frances Alwood
Lisa Ambrose
Ms. Velma Aschenbach
Mr. and Mrs. Thomas A.
Ashe
Mr. and Mrs. M. T.
Bloxom, Jr.
Carolyn Van Brackle
Mrs. B. Jean Brinkley
Ms. Donna Bunton
Mrs. Linda O. Carr
Comfort Keepers

Mr. and Mrs. John B.
Creekmore
William R. Darden
Ms. Harry Dashiell, Jr.
Charles F. Dawson
Nancy and Sandy
Dempsey
Mr. and Mrs. Harvey Diggs
Mr. Donald Magee and Ms.
Molly Dowless
Mr. Michael Eberhardt
Mr. Bobby Edwards
Ms. Jacquelin Edwards
Ms. Robin Lynette Evans
Gail Fleischfresser
Joanne Gabber
Hal and Donna Garbus
Priscilla and Jonathan
Heard
Ms. Jo Ann Herring
Anna Patricia Hines
Mr. Michael J. Honore'
Ms. June Hood
Mr. and Mrs. John Iannetta
Mr. and Mrs. C. D. Jernigan
Barbara and Henry Jones
Ellen and Herbert Jones
Mr. and Mrs. Richie Jordan
Mr. Ronald Jordan
Junto Woman's Club
William E. Laine
Liberty Spring Christian
Church Friendship Class
Liberty Spring Christian
Church Men's Bible Class
Mr. and Mrs. M. Phillip
Lilly
Mr. Richard Lovingood
Lowry and Associates
Lynda's Hair Styles
Mr. and Mrs. James R.
Mann
Howard Martin
Mr. and Mrs. Lynn Martin
Mr. and Mrs. R. H.
McKinney
Randall W. Betz and
Barbara S. Mease
Alyson Wright Miles
Johnny and Joan Minter
Ms. Carol Mitchell
Mr. Brian D. Modlin
Mr. and Mrs. James B.
Myers
Ms. Diane Nelms
Mrs. Karen Nelson
Ms. Louise Nelson
Newsoms United Methodist
Women
Ms. Virginia S. Norfleet
Mr. and Mrs. Henry H.
Odom, Sr.
Janet and Chuck Okleshen
Mr. and Mrs. Robert L.
Owen
Mr. and Mrs. W.B. Owen
Mr. and Mrs. Richard
Parker
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Ms. Barbara P. Powell
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LLC
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Ms. Bernice Rogers
Jason and Beverly
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Educational Services
Department
St. Andrew Presbyterian
Church
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Ms. Shirley Weaver
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Ms. Paula W. Woodruff
Lois Wright

Gifts in Kind

Anonymous (2)
AARP Suffolk
AME Zion Church
Byron Abbott
Diane Alserori
Michelle M. Alston
Robert Aquino
Velma Aschenbach
Laura Atkins
Virginia L. "Jinks" Babey
Herman Barrett
Steve Beiler
Bennett's Creek Nursery
Benns United Methodist
Church, Pam Staggs
Day Circle
Benns United Methodist
Women
Kathy L. Birdsong
Ebony Blanton
Christie Bradshaw
Diana L. Brewer
Amber Bright
J. Brock
Debbie Bryant
Sidney Buffkin
Erin Butler
Mark and Vicki Butler
Kathleen Carlson
Mary L. Carney
Vernon H. Carr, Jr.
Celebration Christian
Church
Central Dental
Laboratories, Ltd
Theodore Chaney, Jr.
Jean and James F. Chapman
ChemDry
Chick-Fil-A
Nancy F. Cisco
Colosse Baptist Church
Concerned Citizens of Isle
of Wight
Eastern Virginia Medical
School
Ella Daughtrey
Nancy and Sandy Dempsey
Larry Diamond
Elizabeth Dickinson
Bert Dionne
Fay Donovan
O'Doodle Doo's Donuts
Mary J. Doty
Michael Lee Duck
Barbara Fanny
Sharon Fanny
Myrtle Fodrie
Donald Fowler
Nancy Fuentes
Wayne Gardner
Angela Gaskins
Patti Geyer
Grandy Farmers Market
Paul and Lisa Guy
Marie and Conrad Haas
Hardee's
Faye Harell
Harry and David
Chet and Sandy Hart
Daniel E. Haynes
Ethel Hebrock
Tad Hedgspeth
Russell Hendrick
Maria Hensley
Jo Ann Herring
Kerry Hester
Husband For Hire
David W. Hirst
Holland Produce
Aubrey Holland
Frances Holland
Mary Holland
Holy Neck Christian
Church, Women's
Fellowship
Thomas Hurford
Asa B. Johnson, Jr.
Johnson's Gardens
Jane Jones
Sherry Joshi
Grace Keene
Kelly's Nursery
Amy Kesterson
Kings Fork Middle School
Knott's Creek Nursery
Lancaster Farms
Russell LaPlante
Harriet Laskin
Katie Lawrence
Dorothy Leonard
Liberty Spring Christian
Church
Donna Lybarger
Brian Maki
Patricia Mann
Drs. Zaman and Matsushige
Rebecca McGlamery
Somerton Friends Meeting
Paulette Moore
Robert Moore
Terri Morgan
Renate Motley
Jeffery L. Myrick
Helen Neal
Joan Nelms
Baker Parker
Paul D. Camp Nursing
Student Association



Executive Director Miriam Beiler, Custodian Rodney Chesson, and VFW Volunteer and Clinic supporter Linda Hollis raise our new flag.

Lucille Pope
Producers Peanuts
QRB, Inc.
Joannette Ragsdale
Raymond Rapier
Remedies
Ricky and Roy's Catering
Janet Rock
Gary Rodgers
Margaret and Jeffrey
Rosner
Ann Rowe
Judy Runion
Dalton Russell
S and B Tent Rentals
Gary Sajko
Sentara Community Health
and Prevention
Sentara Obici Hospital
Sentara Obici Hospital,
Educational Services
Department
Sentara Vascular Specialists
Susan Shirkey
Denise Shoemaker
Smithfield Inn
Total Business Solutions
Southside Baptist Church
Southside Baptist Church
Women's Class
John and Patricia Spruill
Patrica F. Spurrier
Pam and Bruce Stone
Claire Strickland
Suffolk Christian Church
Suffolk Presbyterian
Church
Suffolk Christian Church,
Evening Circle
Laura Swafford
Marion Swaim
Sycamore Baptist Church
David and Earleen Sylvia
Linda Tomlin
Audrey Tosk
Tropical Smoothie
Ginger Vincent
Virginia Diner
WSI Pro Marketing
Walgreens
Mary A. Walston
Donald and Mary Warner
West End Baptist Church
West End Baptist Church
Spiritual Sewing Group
Carolyn West
Carolyn White
Mae Whitmore
Pamela H. Witt
Woman's Club of Suffolk
Woman's Club of Windsor
Jerry E. Wood
Lynn Writtenberry

**Denotes a pledge*

Tributes and Memoriams

In Honor*

Velma Aschenbach
W.B. and Nell Owen

Teresa Babineau
Nancy and Robert
Brewbaker

Kay Barnes
Susan and Richard
Parker

Katie Beiler
Steve Beiler

Miriam Beiler
Sadie and Dale High

Betty Bunch
Linda and Gaither
Bunch

Kathleen Carlson
Priscilla and Jonathan
Heard

Bobbie Chapman
Carolyn Van Brackle
Sandy and Chet Hart

Sybil Downey
Rick and Melinda
Stapleton

Samual Glasscock
Linda and Gaither
Bunch
Pilot Club of Suffolk

Shari and Jim Hughes
Huntington Ingalls
Industries

Doris Johnson
Sentara Obici Hospital,
Community Health
Outreach Program

Regina and Charles Jones
Barbara and Henry
Jones

Buddy Joyner
Gail Fleischfresser

Caroline Martin
Catherine and Gary
Robertson

Judge and Mrs. Joseph Massey
Ellen and Whitney
Saunders

Mr. and Mrs. Alexander W. Oliver, IV
Ellen and Whitney
Saunders

W.B. and Nell Owen
Velma Aschenbach

Sue Parr
Darlene and John Parr

Gina Pitrone
Carter Hotchkiss

Marsha Rooks
Susan Ashburn
Jacquelin Edwards

Margaret Rosner
Sarah and Kevin Goode

Carleigh Saunders
Nell and W.B. Owen

Owen Saunders
Nell and W.B. Owen

Mr. and Mrs. Rob Saunders
Ellen and Whitney
Saunders

Virginia Savage
Linda O. Carr
Sandy and Chet Hart
Sentara Obici Hospital,
Community Health
Outreach Program
Sentara Obici Hosp.
Educational Svc. Dept.

Susan Stone
Jacquelin Edwards

Gayle Treackle
Kay Culpepper

Joe Verdiram
Maxine E. Barnett

The Employees & Volunteers of WTFC
Phyllis Stoneburner

In Memory*

Auxiliary Members
Southampton Memorial
Hospital Auxiliary Gift
Shop

Ian Burgett
Lowry and Associates

Alice Blumenson
Norman Blumenson

Garland Lee Brown
Linda and Marvin
Hoffler

Joyce Spivey Byrum
Miriam Beiler
Jean Brinkley
M. Caroline Martin
June Rice
Margaret and Jeffrey
Rosner
Virginia Savage
Beverly Schramm

Lillian Collier
Miriam Beiler
Donna Bunton
Jo Ann Herring
Janet and Chuck
Okleshen

R. Franklin and Arbee R. Edwards
Robert B. and Verne
Edwards

Charlotte B. Fedro
Anna Patricia Hines

Barbara Chapman Jones
Karen and Chris Jones

Dwayne Murphey
Andrea and Robert
Clontz

Danny Perez
Kay Culpepper
Mr. Donald Magee and
Ms. Molly Dowless

Ann Ralph
June Rice

Maud Richardson
R. Elaine Richardson

Sue Von Rump
David Von Rump

David Slack
Susie Slack

Barbara Tonker
Sandra Tonker

Edit and Fitzhugh Williams
Lynda's Hairstyles

**Honoree's name is in bold, donor's name is not bold.*

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Anonymous (11)
Ms. Miriam A. Beiler
Ms. Nancy Bloom
Mrs. Hattie Boone
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Ms. Jessica Brinkley
Mr. Mark Butler
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Sentara Obici Hospital

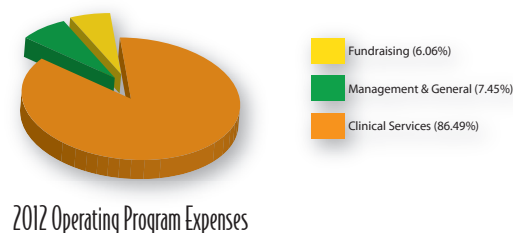
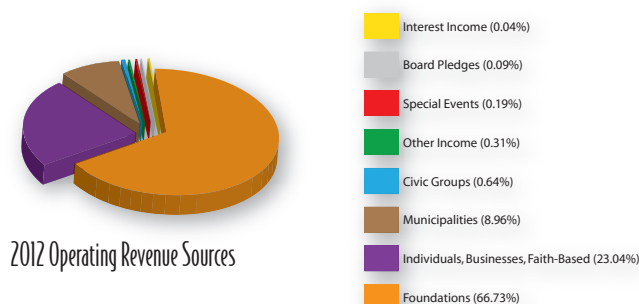
and their staff physicians
provided over \$2.7 million in
diagnostic and treatment services
for WTFC patients in 2012.

Lakeview Medical Center

and their staff physicians
provided over \$100,000 in physician
and diagnostic services in 2012.



2012 Report on Revenue and Expenses



Fiscal Year 2012

Fiscal Year 2011

Operating Revenue Sources

Interest Income	\$744	0.04%	\$363	0.02%
Board Pledges	\$1,552	0.09%	\$1,500	0.11%
Special Events	\$3,479	0.19%	\$1,037	0.07%
Other Income	\$5,475	0.31%	\$4,548	0.33%
Civic Groups	\$11,425	0.64%	\$7,225	0.52%
Municipalities	\$161,000	8.96%	\$97,000	7.00%
Individuals, Businesses, Faith-Based	\$413,891	23.04%	\$178,167	12.76%
Foundations	\$1,198,651	66.73%	\$1,106,112	79.19%

TOTAL	\$1,796,217	100%	\$1,395,952	100.00%
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Operating Program Expenses

Fundraising	\$82,779	6.06%	\$13,574	1.12%
Management and General	\$101,731	7.45%	\$39,032	3.23%
Clinical Services	\$1,181,150	86.49%	\$1,155,061	95.65%

TOTAL	\$1,365,660	100%	\$1,207,667	100.00%
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Change in Net Assets	\$430,575		\$188,285	
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Who says going to the doctor can't be fun? EMT Laura Jackson, a second generation volunteer, shares a laugh with patient Rosetta Jenkins. Laura follows in the footsteps of her father, Dr. William Jackson.



Current WTFC Staff

Executive Director

Miriam A. Beiler, MBA

Director of Clinical Services

Pamela H. Witt, RN, BSN

Associate Medical Director

Patricia McNulty, MD

Nurse Practitioner

Regina Jones, RN, NP

Financial Coordinator

Kim Abernethy

Director of Development

Texie Camp Marks, BA

Development Coordinator

Alyson Wright Miles, MPH*

Volunteer Coordinator

Vicki Butler

Dentist

Ernest Knight, DDS*

Dental Coordinator

Monika Patrick, CDA, CMAS

Dental Assistant

Susan Lewis, DA*

**Part Time*

Registered Nurse

Leathia Carroll, RN*

Cathy Culbertson, RN

Whitney Irvine, RN*

Medical Assistants

Chynita Motley, MA*

Terry Oden, MAA

Women's Health Services

Beverly Schramm, RN*

Ginger Vincent, RN

Clinical Support Services**Coordinator**

Frances Sawyer

Pharmacy Technician &**Eligibility Coordinator**

Pam Ritsch, CPhT*

Medication Assistance**Caseworker**

Kathy Aldaffer, CPhT

Office Services Assistant

Edie Matthews*

Data Manager

Casey Carlson*

Custodian

Rodney Chesson*

Credits

Printer

Professional Printing Center

Art Direction/Production

Virginia L. "Jinks" Babey

Contributing Photographers

James Bielman

Eric Lusher

MilesStones Photography

Monica Patrick

Contributing Writers

Miriam A. Beiler

Stephie G. Broadwater

Patsy Joyner

Alyson Miles

Publisher's Note: A portion of the cost of professional design and production of this State of the Mission report was generously donated.

The Western Tidewater Free Clinic (WTFC) 2012 State of the Mission is intended to provide an overview of the time, talent, and treasure utilized in providing a health home to eligible uninsured residents of Western Tidewater. To that end, the contents of this report have been extracted from personal interviews, existing content or database information. Therefore we cannot guarantee that this information is error-free. To provide any updates or corrections to this report, please notify the Executive Director of WTFC at 757-923-1060, extension 7001.



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