



# Embracing the Community \_\_\_\_\_\_ 2013 State of the Mission

# **Officers and Board Members**

# Officers

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**Governance Chair** Stephie G. Broadwater

**Clinical Services Chair** Joseph Verdirame, MD

**Strategic Planning Co-Chairs** Robert Fry Virginia Savage, RN, MSN W. Ross Boone, MS, EdS The Honorable Robert Brewbaker Diana Conco, RN, PhD Donald Z. Goldberg Chester Hart, Jr. Richard J. Holland, Jr. E.M. "Buddy" Joyner Jane Schaubach George F. Staudter

# **Medical Directors**

Bernard Jamison, MD

Desmond Longford, MD

# **Mission**

Our mission is to provide high-quality, non-emergency health care to the residents of Western Tidewater who cannot otherwise afford it.

# Vision

Our vision is a healthy community where all people will be inspired and enabled to make healthy lifestyle choices, to use preventive health care, and to access resources to live in a safe and wholesome environment.

# Values

Our core values are excellence, unity of purpose, respect, diversity, integrity, and stewardship of all resources.

Front Cover: Patient Martha Head, left, shares an embrace with Women's Health Services nurse, Ginger Vincent Back Cover, left to right: Nurse Leathia Carroll with her husband, Junius Carroll; patient Craig Teachey; Rob Heard and his wife, Data Manager Casey Carlson

# Supporting Our Community





Left: Miriam A. Beiler, Executive Director Right: Stephie G. Broadwater, Chair, Board of Directors

The Western Tidewater Free Clinic (WTFC) was founded in 2007 for one purpose: to provide access to health care for the uninsured, low-income residents in Franklin, Isle of Wight County, Southampton County and Suffolk. Thanks to the incredible support of these communities, our volunteers, our donors and our granting organizations, we have seen over 3,300 patients through almost 57,000 medical, dental and mental health visits, as well as pharmacy consultations. At WTFC, we provide coordinated, comprehensive and compassionate care as a health home for those we serve.

Our patients experience improved health and the ability to live fuller lives for themselves, their families and their communities. Looking over a twelve-month period, 56% of our diabetic patients improved their A1C levels (blood sugar), and 61% of patients with hypertension showed improved blood pressure. Our Board and staff work diligently to partner with others and to leverage the gifts of time and money given to the Clinic. We are proud that for every \$1.00 spent, approximately \$7.00 in services are provided to patients ... a strong return on investment. And while much of the year produced positive results, the demand for our services was once again more than we could meet, and we had a waiting list.

All of us affiliated with WTFC would love to live in a world where everyone with a serious medical need has access to quality medical care. The impact of the Affordable Care Act (ACA) and possible Medicaid expansion in Virginia is still uncertain. One of the most common misconceptions about the ACA is that there will no longer be a need for free clinics to continue to provide care for the uninsured and economically disadvantaged in our community. In fact, many people will continue to 'fall through the cracks,' based upon household income or other circumstances. The ACA is a first step to providing health insurance to more people across the country. However, it is not a system that will cover all people.

We believe WTFC will remain an important part of the healthcare delivery system in Western Tidewater. Our vision at WTFC is for a healthy community where all people will be inspired and enabled to make healthy lifestyle choices, to use preventative care, and to access resources to live in a safe and wholesome environment.

Thank you to those who help make our vision a reality as we continue to serve as a health home offering high-quality, non-emergency health care to those who cannot otherwise afford it.

With gratitude,

A. Beiler

Miriam A. Beiler, Executive Director

Stephie G. Broadwater, Chair, Board of Directors

# are critical to the successful operation of WTFC. Since donated 76,266 hours to improve the health and lives of our patients an estimated value of \$2.6 million!

#### Physicians

Dr. Hussein Aboulatta Dr. Teresa Babineau Dr. James Collier Dr. Susan Girois Dr. Robert Harrell Dr. Charles Hastings Dr. William Jackson Dr. Bernard Jamison Dr. Prashanthi Koduri Dr. Desmond Longford Dr. Patricia McNulty Dr. John G. Muller Dr. Sharon L. Sheffield Dr. Lynne Stockman Dr. Alexander Su Dr. Joseph Verdirame Dr. Richard Whalen Dr. Bernard Williams

## Nurse

Practitioners Eileen Gilman Tatsiana Kmalmanskaya Cheryl Lumbard

#### Nurses

Tyneshia Alleyne Debra Alphin Robert Aquino Adrianna Bischoff Janet Bonney Susan M. Bott Debbi C. Boudet Becky J. Brinkley Jean Brinkley Tonya Britt Allyson L. Brown Norma Cavenas Nancy Cisco Louwana Cochrane Melissa Coffey-Taylor Katie B. Collins Diana Conco Sylvia A. Crum Shawnda Cuffee Mary DeGroft Mary J. Doty Metwyoine S. Dunn Stephanie Edwards Amv Fowler Chelsea Geary Barbara Gietl Marie Haas Deanna G. Hansinger Mary A. Helmer Jo Ann Herring

Kesha Hicks Elizabeth H. James Barbara G. Johnson Judith Johnson Maria Johnson Carla A. Jones Kimberly A. Judson Christine Kilpatrick Sara Leggett Sheryl Melton Sandra Muller Ioan Norfleet Virginia Norfleet Teresa Piles-Horton June Rice Marie M. Robinson Beverly Schramm Beverly Shockley Laura Swafford Betty Thompson Sandra Tonker Kenita R. Tynes Nancy Verdirame Judy Walls Shonda Washington Shirlev Weaver

Shirley Weaver Carolyn West P Sarah Willman Sl Christine Work Vivian Young P

#### Nursing Students Ricky D. Brockington

Ricky D. Brockington Connie Cook Jessica T. Dildy April R. Eure Laurel E. Pope Bridget M. Sykes

#### Certified Nursing Assistants Angela Eure

Shalesa Perry Emergency Medical

#### Technicians

Reynaldo ArroligaNaRebecca BabskiNeLaura JacksonJoaKathryn TorsellaAleWilliam TruittBil

#### Medical Assistants Mamie Chavis

Elonda M. Goodwin Torri Mason Catrelle Ryder Lorne G. Wellons

# Mental Health

Counselors Angela P. Callahan Dana A. Cook Bruce Copeland Physical Therapist

# Sharon M.

Springfield Phlebotomists Melissa D. Judkins

# n Gail J. Kynett

Pharmacists Dennis M. Alder Donna C. Edwards Ashley Hogg Margaret Rosner Patricia Spruill Jameika Stuckey

## Pharmacist

**Interns** Paulette Allen Latoya Martin David Reid

#### Pharmacy Technicians Nakia Alston

Neal G. Davis, Jr. Joanna L. Ford Alexandria C. Robinson Bille G. Virzell

# General

Volunteers Bruce Abernethy Frances Alwood Ella Amos Jacqueline Anderson Henry Arthur, Jr. Laura Atkins Jinks Babey Elaine D. Beamon Christina Bellinger Ashley Borden Betty Bunch Crystal Bynum Marquel R. Bynum Kelsey Byrd Belinda Caine Casey Carlson Pearline Carroll Iean Claud Elizabeth Dorschel Taylor Doughtie Christine Downes Veronica Duncan Lydia Dunkailo Deborah Dyke



Volunteers of the Year —Standing: Fran Alwood; Lynne Stockman, DO; Davis Gardner, DDS; Marlene Everett Seated: Donna Edwards, RPh; Barbara Gietl, RN; Patricia Mears, RDH

Marlene Everett Nadine Faulcon-Johnson

Edith Fields Rebekah Goldberg Sasha Goldberg Faith Gwaltney Patrick Heard Shelley Helms Pamela B. Hill Ashley Holloman Debra Holloman Cleopatra Johnson Sandra J. Jones Dorothy Kelton Susanna Lamar Kenneth M. LeDet Dorothy Leonard Emma Lockhart Darren Loomis Carol Mann Iames Mann Patricia Mann Tunisia C. Matthews Julia Miles Gloria Mizelle Sydneye Morings Lorynda K. Myles Blair Nelson Mercy G. Osabutey Jean Perry Betty J. Pope Tina Powell Joanette Ragsdale Barbara Rayburn Ioann Reed Stephanie Remv Katie Byrd Ricks Cherie D. Roe Donna Rogers Sarah Schimming Elizabeth R. Skertic Jody Smith James Sonneborn Jacqueline Spells Shannon Staten Kay A. Stephenson Buster Stockman Nedra J. Swain Michele A. Teemer Aubrey Trejo Temara L. Turner Uche C. Ugorji Cliff Vincent

Laurence Wallace

Marcia Whitlev

Clara Williams

## Jasmine Williams Mary Lee Willis

## Dentists

Dr. Davis W. Gardner Dr. William Heriford Dr. Leroy Howell Dr. Ralph L. Howell Dr. Robin Y. Langston Dr. Aubrey Myers

#### Dental Hygienists Michelle M. Alston

Kimberly M. Artis Vicki Brett

#### Pamela L. Brooks Candace L. Crace Patricia Mears Catherine S. Seifert Susie Slack Sharon Stull

#### Dental

Hygienist Student Ashley Cutler

## ienists Dental Assistants Alston Kathleen Broadbent

Samantha Day Brittany Harrison

# **Offsite Providers**

Physicians Dr. Habib Barakat Dr. Joel Clingenpeel Dr. Charles Coleman Dr. William DeLacey Dr. Jane Derrig Dr. David Eich **Emergency Physicians of Tidewater** Dr. Jeffrey Forman Gastrointestinal & Liver Specialists of Tidewater **Dr. Preston Judson** Dr. Brian King Dr. Edward Lynch Dr. Michael Mahoney Dr. Christina McDowell Dr. Kevin Meakin Dr. Moussa Menasha Pathology Sciences Medical Group Dr. Andrew O'Dwyer **Dr. Edilberto Pelausa** Dr. Gary Sajko Dr. Jennifer Schneider Sentara Anesthesiology Specialists Sentara Infectious Disease Specialists Sentara Obici Hospitalists Dr. Sharon Sheffield Dr. Stanley Smith Suffolk Radiology Associates Virginia Oncology Associates Dr. Miley Walker Dr. Leslie Webb 1Foot 2Foot Centre for Foot and Ankle Care

# Nurse Practitioners

Myria Black Katherine Paul April Rawlings Nicole Shay Elizabeth Watkins Patricia Williams Jamie Winner

Audiologist Cheryl Wray

Certified Registered Nurse Anesthetist Marsha Edwards

# Dr. Longford is the only volunteer physician I know who would actually make house calls to be sure the patients received the medication they needed. ~ Virginia Savage, RN, MSN



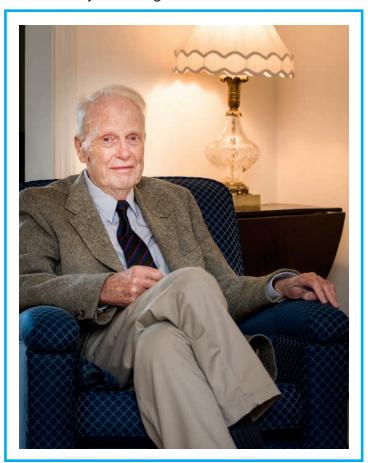
When Dr. Desmond Longford came to Smithfield, Virginia in 1966 from his home in Ireland, he could never have foreseen the lasting impact he would have on the residents of this small rural community and surrounding area.

A 1956 graduate of The Queens University of Belfast, Dr. Longford assumed his career would involve running his father's medical practice in Ireland. However, an unexpected phone call from his friend and former classmate, Dr. Bernard Jamison, changed the course of his life forever.

Soon, Rosemary and Desmond Longford were on their way to the United States where they would make a home in Smithfield and raise their four children. Here too, Dr. Longford would begin a long and influential medical career in Isle of Wight County.

During his many years in practice at Smithfield Medical Center, Dr. Longford saw firsthand what happened when the local townspeople could no longer work and found themselves with no source of income and no insurance. In an effort to provide care to these residents, he began to donate his time to a free clinic in Surry. Off and on for fifteen years, he traveled to Surry, all the while planning for a day when he could establish a free clinic closer to home.

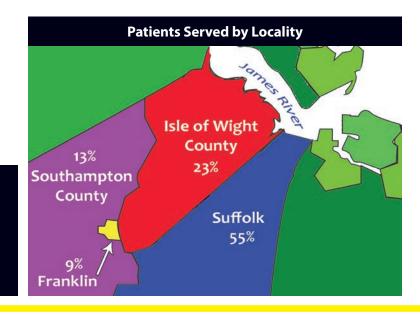
In 2005, Dr. Longford and his colleague, Dr. Jamison, joined the Free Clinic Steering Committee, a subcommittee of Suffolk Partnership for a Healthy Community, to begin the process of establishing Western Tidewater Free Clinic. When the doors finally opened in June 2007, Dr. Longford was there to provide free health care to the Clinic's very first patients. Dr. Longford's belief that "medical care should be available to everybody" was a driving force behind his efforts to not only serve his patients, but to also serve the community as a whole. Throughout his career, he has given an immeasurable amount of his personal time and talent to the uninsured of Western Tidewater and continues to demonstrate a level of compassion, generosity, and philanthropy seldom seen in society today. Thank you for your commitment to our community, Dr. Longford.

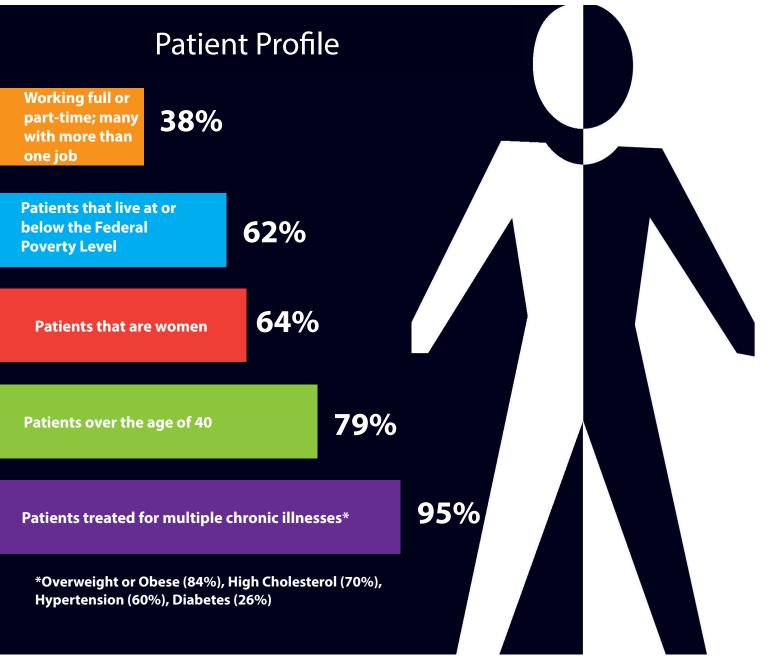




# Medication Assistance Program

Since the 2007 inception of the Medication Assistance Program, 3,381 patients have received approximately 96,880 free medications with a retail value of more than \$14.6 million.





# Opportunities to Get Involved

# Legacy Giving

Please consider this timeless and thoughtful way to support and sustain WTFC. For more information on legacy giving, contact Miriam Beiler at mbeiler@wtfreeclinic.org or 757-923-1060 ext. 7001.

# Volunteer

WTFC has numerous volunteer opportunities from administrative to clinical. Please contact Vicki Butler at vbutler@wtfreeclinic.org or 757-923-1060 ext. 7003.

# NAP Credits

The Virginia Neighborhood Assistance Program (NAP) provides tax incentives to encourage individuals to participate with non-profit organizations. At WTFC, we give these NAP credits to licensed medical and dental volunteers.



# Gifts In-Kind

WTFC accepts gifts in-kind that range from office and kitchen supplies to unopened and unexpired medications, even meals for our volunteers. If you have any questions about what we need or how to donate an in-kind gift, contact Kim Abernethy at kabernethy@wtfreeclinic.org or 757-923-1060 ext. 7002.

# Matching Gifts

Many companies have matching gift programs that help you stretch your donation and make giving easy. Check with your employer to see if this opportunity is available to you.

**United Way** 

Designate WTFC to receive a portion, or perhaps all, of the funds you contribute to the United Way. Our CVC # is 05035.

# Speakers Bureau

Are you a member of a civic

group, Sunday school class or other group that might host speakers from time to time? For speaker information or to schedule a

tour, contact Alyson Miles at amiles@wtfreeclinic.org or 757-923-1060 ext. 7012. For a Community

# I look forward to smiling again!

~ Ruth Whitehead

After 13 years with no medical or dental insurance, Ruth's hypertension was uncontrolled, and she had lost nearly all her teeth. Today, Ruth has her health and a new smile.





# *I have received better care and more support here than I have ever experienced.*

~ Martha Head

Already a patient at WTFC, Martha credits the Clinic staff and Women's Health Program with the early detection of her breast cancer and the subsequent care she was able to receive through WTFC healthcare partners.

# to be whole and healthy, it must be based on people's love and concern for each other. ~ Millard Fuller

The Kennedys once dreamed of building a home on their 1.8-acre property they had bought several years earlier. But things changed, as they tend to do, and they no longer needed the land.

Rather than selling the property, the couple decided to donate it to a worthy charity. Discussions with their personal financial advisor led them to the decision to donate it to Western Tidewater Free Clinic. The property was later sold at auction and netted the Clinic nearly \$50,000.

We are definitely satisfied with where (the land) went ... They help with a lot of areas of care. I'm impressed. ~ Ginger Kennedy

The Kennedys did not know the folks at Western Tidewater Free Clinic when they decided to make their donation, but they will long be remembered by the people at the Clinic for their generosity.



John Kennedy, WTFC Executive Director Miriam Beiler, and Ginger Kennedy

This Windsor couple found the Clinic to be the perfect recipient for their land donation.

# are an essential part of WTFC's mission to provide high-quality health care to residents who cannot otherwise afford it. Because of you, we are able to care for the thousands of individuals who turn to us.

#### Cornerstones \$100,000 and above

Birdsong Corporation\* The Bank of America Charitable Foundation Obici Healthcare Foundation Virginia Health Care Foundation

#### Visionaries \$50,000 - \$99,999

City of Suffolk Franklin Southampton Charities John and Ginger Kennedy Special Fund #6 of the Hampton Roads Community Foundation Susan G. Komen for the Cure Virginia Association of Free and Charitable Clinics

#### **Benefactors** \$20,000-\$49,999

Camp Foundation Camp-Younts Foundation Chesapeake Diagnostic Imaging Centers, LLC Community Action Coalition of Virginia Isle of Wight County Ruth Camp Campbell Foundation Sentara Health Foundation Town of Smithfield Violet Greco Foundation

#### Ambassadors \$10,000-\$19,999

Green Mountain Coffee Roasters, Inc. Pruden Foundation Smithfield VA Events, 2013 Wine & Brew Fest

# **Champions**

\$5,000 - \$9,999 AAPI - Hampton Roads A.B. Cole & Associates Auction & Realty

Anonymous Birdsong Trust Fund Mr. and Mrs. George Y. Birdsong\* Dominion-Surry Power Station Laverne W. and Robert B. Edwards Mr. and Mrs. S. Grey Folkes, Jr. Norfolk Southern Foundation Franklin Southampton Area United Wav Richard Bennett Trust Schaubach Companies of Virginia Southampton County Suffolk Foundation TowneBank United Way of South Hampton Roads Leaders \$2,500-\$4,999

Anonymous Haynes Byerly Dominion Foundation William George Sam Glasscock\* Mr. Carter W. Hotchkiss Mr. and Mrs. Jeffry Rosner Mr. and Mrs. George F. Staudter Robert and Phyllis Stoneburner\* Suffolk Rotary Club SunTrust Foundation Alfred and Carol Boone-Thompson\*

# **Patrons**

\$1,000 - \$2,499 Mary Frances Abbitt Anonymous (2) Arrowhead Environmental, LLC Jinks and Kirk Babey Richard and Carolyn Barry Miriam A. Beiler Berea Women's Fellowship Rosa and Maurice Biggs, Jr. \* Kathy and Barry Cole Mr. and Mrs. McLemore Birdsong, Jr. W. Ross Boone

Stephie and Charlie Broadwater Joan and Macon Brock Chuckatuck Ruritan Club City of Franklin **Community Churches** Passion Week 2013: Campbell's Chapel A.M.E. Church, Christian Home Baptist Church, Diamond Grove Baptist Church, Little Bethel Baptist Church, New Bethany Christian Church (UCC) Dominion Employee Giving Program Mr. and Mrs. John D. Eure, Jr. Farmers Bank Roggie Fedro Mr. and Mrs. Robert Fry Dennis and Margaret Gartman Mary and Theodore Gawlicki Mr. and Mrs. Kevin Goode Kathleen and William Hoffman Mr. Richard Holland, Jr. Holy Neck Christian Church Dr. and Mrs. B.F. Iamison Asa B. Johnson, Jr. Carla A. Jones Mr. and Mrs. Martin Iones Dr. Patsy R. Joyner Kathy and Ed Keil Caroline and Brian Martin Patricia C. Merica Charles and Joanne Modlin North Suffolk Rotary

Club Patient First Eliza and Jim Rainey Whitney and Ellen Saunders Thomas and Virginia Savage Gloria and Charlie Seitz St. Andrew Presbyterian Church

Barbara and Karl Stoltzfus Dr. and Mrs. Alexander Su Suffolk Community Hospital Foundation Virginia Academy of Family Physicians Westminster Reformed Presbyterian Church Leotis Williams DBA LW's Lawn Service\* William M. Camp Foundation Windsor Congregational Christian Church Woman's Club of Smithfield

#### **Supporters** \$500 - \$999

ADS Management Group Belk Sallie Belle Benedetti Bethlehem Christian Church Norman Blumenson Nancy and Harold Blythe Robert and Nancy Brewbaker Dr. and Mrs. Milton Cook, DDS Susanne and Steven Derrick Mary Alice and Jay Dorschel Patty and Ed Flemming German Club of Smithfield Sasha and Benjamin Goldberg

Club Les and Wanda Hall Anne and Bert Henderson III James and Patricia Mann Mr. and Mrs. William R. Moore, Jr. Ms Randi H Blumenson and Mr. Daniel Mussatti, Sr. Dick and Sylvia Pond Rodell, LLC Marsha Rooks

The Sanctuary Home

Corporation

Church

Smithfield Baptist

Penny and Brandford Stanley Steve and Rhonda Stewart Joe and Nancy Stutts Suffolk Christian Church Tri-City Developers Dr. and Mrs. Joseph L. Verdirame Walmart Store #9000 Mark and Terrie Weinketz Windsor Christian Church Women's Fellowship

#### Advocates \$250 - \$499

Debra and Rex Alphin BayPort Credit Union . Robert M. Butler, Jr. Kathleen Carlson Dr. and Mrs. Ali Azam Choudhury Drs. Diana and Paul Conco Cross Realty Lee and Kate Cross Mr. and Mrs. Herb DeGroft Mary Ellen Edmonds Susan B. Girois, MD, MPH Mr. and Mrs. Chester M. Hart. Ir. Pamela and William Hill Holy Neck Ruritan

Robert V. House Drs. Venu and Prashanthi Koduri Lebanon Virginia **Baptist Association** Mr. and Mrs. George Miller Cleta and John Norcross Mr. and Mrs. Jack Nurney, Jr. Oakland Christian Church Lynda and Hunter Odom Thomas and Carol Orlowski Kimberly Schulze Norma and Kent Spain Sandra and Patrick Tonker Bruce L. Vardaro Mr. Charles E. White Windsor Ruritan Club Woman's Club of Suffolk **Partners** \$100 - \$249 Anonymous Ms. Susan Ashburn

Benns United Methodist Church, Pam Stagg Day Circle Bethlehem Christian Church Women's Fellowship Blackwater Artist League

Bon Vivant at **Governors** Pointe Roger and Tammy Burgett Jack and Bobbie Chapman Peggy Chappell Mr. and Mrs. Robert Claud Hunterdale Ruritan Club Toni and Pat Cotturone Andrew B. Damiani Mary Hart and Austin Darden Col. John C. Dashiell, Ret Barbara A. Davis Ioanne Gabber Glebe Episcopal Church Griffin Brothers Linda and Cecil Gwaltney Maynard Gwaltney Doris H. Gwaltney Dr. and Mrs. Robert R. Harrell III Carolyn Harris Priscilla and Rob Heard Donna and Charles Henderson Lydia Duke and Bill Hevener Mr. and Mrs. Marvin Hoffler Lula B. Holland Janice and Donald Howell



WTFC Board Officers Patsy Joyner, Robert Fry, Stephie Broadwater, and Charlie Broadwater

8 2013 Western Tidewater Free Clinic State of the Mission Jackie and Bill Howell Marsha Hudgins Vergia Johnson Mr. and Mrs. L. Allyn Julien, Jr. Ladies Auxiliary of the VFW Post 4411 Liberty Spring Ruritan Club Peg and Dave Lockwood Rosemary and Desmond Longford Mr. Benjamin P. Lynch Magnolia Ruritan Club Mr. and Mrs. Lynn Martin Iared Nadel Oxford United Methodist Church UMW Pilot Club of Suffolk Claudette and Robert Putze Quality Cleaners, Inc. Mr. and Mrs. Frederick M. Ouavle Joyce and Bobby Ralph Frances Ravburn June and Charles Rice Elaine Richardson Regina Richardson William Franklin Rose William R. Savage Mr. and Mrs. James S. Schloss Susie Slack Sharon Slate Dianne and James Sonneborn Southside Baptist Church, Senior Men's Sunday School Randall Spangler Sheila Spratley Suffolk Elks Lodge No. 685 Suffolk Social Club Malcolm and Sydney Tabor Alan Taylor Cynthia and Henry Thomason Trinity United Methodist Women United Full Gospel Revival Center United Way of the Virginia Peninsula Mr. and Mrs. R. D. Vroman Dr. and Mrs. James Waddy Kae Wagner Wendell Waller Danny and Judy Walls Wesley Chapel UMW West End Baptist Church Youth Group Wayne and Joanne Willis Woman's Club of Windsor WOTM Suffolk Chapter 1315

Chris and Byron Work Friends \$1 - \$99 Anonymous (2) William and Taylor Barlow Maxine E. Barnett Gloria and Judd Barrett Morolyn Batten Benns United Methodist Women Randall W. Betz and Barbara S. Mease Mae B. Breslauer Lloyd E. and Ann Marie Brotzman Guy and Connie Bunch Linda and Gaither Bunch Sue Burton Vicki and Mark Butler Sue Bloxom and Robert Clyburn Nancy and Oliver Creekmore William R. Darden Elllie Dashiell Evelyn Daughtry Charles F. Dawson Delta Kappa Gamma Nancy and Sandy Dempsey Jacquelin Edwards Judy and Wayne Gardner Amanda Goodwin Richard Goodwin Lorraine and James Graves Dorothy G. Gwaltney Mr. and Mrs. James M. Habel III Margot Harding Antonia Harrison Ms. June Hood Duncan Hopkins International Paper Corporation Mr. and Mrs. C. D. Jernigan Mrs. Barbara Jones Catherine and Roosevelt Jones Herbert and Ellen Jones Pamela Iordan Junto Woman's Club Ms. Linda Augusta King Barbara and Robert Marr Mr. and Mrs. Howard W. Martin, Jr. Mr. and Mrs. R.H. McKinnev Johnny and Joan Minter Ms. Carol Mitchell Mr. Brian D. Modlin Carrie Lee and James Myers Delois Newby Newsoms United Methodist Women Joan Dianette Norfleet Mr. and Mrs. Henry H.

Odom, Sr.

Mr. and Mrs. W.B. Owen Marsha Palmer Mr. and Mrs. John W. Parr Susan and Richard Parker Robert and Faye Perry **Reginald Phillips** Ms. Barbara P. Powell Ms. Bernice Rogers Martha L. Savage Mr. and Mrs. Dwight Schaubach Christine Schwab Sentara Obici Hospital Educational Services Department Nancy Spratley Sharon Springfield Suffolk Insurance Corporation Gail Baker Taylor Lynda Tester Lynda and Glenn Updike Ms. Ginger Vincent Mr. and Mrs. Howard Vulk Walters Homemakers Club Mrs. Shirley Weaver West End Baptist Church, Tuesday Evening Prayer Group Anne and Taylor Williams Ray Wilson **Gifts In-Kind** AARP Suffolk #4030 AARP of Suffolk Kimberly Abernethy Added Touch Florist Deborah M. Amatulli

Lisa Ambrose Laura Atkins Bob Begland Benns United Methodist Church Edward Berdick Bethlehem Christian Church Bethlehem Christian Church King Circle Bethlehem Ruritan Club Deborah Bissey Charnell and George Blair Teresa Bolen Betty Brinkley J. Brock Allen Brown Debbie Bryant Anne Beth Burnham John Burton, III Butler Paper Recycling Mark and Vicki Butler C3 Vino Kathleen Carlson Nancy Carter Celebration Christian Church Willie Chambers

Margaret Cicirelli Martha Collins Ricky Connor D.B. Bowles Jewelers Delta Kappa Gamma Carolyn Dennis Larry Diamond Lucy Drewry John Duggan East Suffolk High School Alumni Association Teresa Edwards Ella Ellis Susan Evans Barbara and Marvin Fannv Myrtle Fodrie Food Bank of South Eastern Virginia and the Eastern Shore Franklin Baptist Church Linda French Ed Gauthier Judy and Wayne Gardner Anne Germ Gethsemane Baptist Church Girls with Pearls Sasha and Benjamin Goldberg Paul and Lisa Guy Marie B. Haas Patricia Harrell Nathan Hassell John Henry D. Higginbothan Pat Hilscher Joyce Hobbs Kathleen and William Hoffman Holland Country Gourmet Holland Ruritan Club Sonia Holland Rose Holmes Ms. June Hood Edna Ives Elizabeth H. James Ann Iannene **Johnson's** Florist Lawrence Johnson Maria Johnson Bobbie Jones Catherine and Roosevelt Iones Marie Jones Megan Jones Sandra J. Jones Manohar Kapur Carroll and Grace Keen David Kinard Kings Fork Ruritan Club Ladies Auxiliary of the VFW Post 8545 Tom Leggett Susan D. Lewis Ray Lombre' Macedonia AME Church Craig McLain

Theodore Chaney, Jr.

Chick-Fil-A

Patricia Mears Somerton Friends Meeting MilesStones Photography Panera Bread Ann Parker Pilot Club of Suffolk Kathy Queen Edward Ramp Robert Raney Remedies MediSpa Sarah Richardson Teresa Richardson Roy's & Ricky's Catering Marie M. Robinson Ms. Bernice Rogers Judy Runion Dalton Russell S & B Tent Rentals Safeco Sentara Vascular Specialists Cindy Shea Beverly R. Shockley Ioel Small Almeta Barnes Smith Patricia Smith St. Andrew Presbyterian Church Mary Steen Betty Stevenson Buster Stockman Suffolk Christian Church Suffolk Presbyterian Church Super Drug Laura Swafford Arleen Tisdale Margaret Tolly Brenda Tooley Plaid Turnip Patty VanDyke Walgreens Pharmacy Lynn Wehner Terrie and Mark Weinketz West End Baptist Church Youth Group Elma White Woman's Club of Suffolk Women's Home and Overseas Missionary Society Women's Leadership Council - United Way John Yow

Photos from top: Dr. Victor Clark; EVMS volunteers Tiffany Stradford and Dr. Teresa Babineau; dental staff Monika Patrick and Susan Lewis; patient James Cross



\* Multi-year pledge

# Tributes and Memoriams

are a wonderful way to honor your loved ones and friends by giving a gift in their name.

# In Honor\*

Velma Aschenbach W.B. and Nell Owen

**Dr. Teresa Babineau** Robert and Nancy Brewbaker

Maxine E. Barnett Gloria and Judd Barrett

Miriam Beiler Barbara and Karl Stoltzfus

Stephie and Charlie Broadwater Sallie Belle Benedetti

Betty Bunch Linda and Gaither Bunch

Kathleen Carlson Priscilla and Rob Heard

Rose B. Chapman Ladies Auxiliary of the VFW Post 4411

**R. Eley Duke IV** Lydia Duke and Bill Hevener

Sam Glasscock Linda and Gaither Bunch

John and Mary Lawrence Harrell Pearl and Robert Harrell III **Richard Holland, Jr.** Patty and Ed Flemming

**Dr. Bernard F. Jamison** Maynard Gwaltney Kathleen and William Hoffman

**Regina and Charles Jones** Barbara Jones

Buddy Joyner Susanne and Steven Derrick Linda and Marvin Hoffler

**Dr. Patsy R. Joyner** Cynthia and Henry Thomason

Judge and Mrs. Joseph Massey Whitney and Ellen Saunders

Mr. and Mrs. Alexander W. Oliver IV

Whitney and Ellen Saunders

Erica, Brian, and Landen Parker Richard and Susan Parker

Marsha Rooks Susan Ashburn Jacquelin Edwards

Margaret Rosner Mary and Theodore Gawlicki Mr. and Mrs. Robert H. Saunders Whitney and Ellen Saunders

Virginia Savage Sentara Obici Hospital Educational Services Department

Susan Stone Jacquelin Edwards

Phyllis Stoneburner Virginia Savage

The Staff of WTFC Jinks and Kirk Babey

Pamela W. Witt ADS Management

## In Memory\*

Alice Blumenson Norman Blumenson

Ian Burgett Roger and Tammy Burgett

Virginia Darden Barbara and Robert Marr

Martha Denson Barbara A. Davis

G. Leroy Edwards Jacquelin Edwards **ES and RB** Susan B. Girois, MD, MPH

**R. Franklin and Arbee R.** Edwards Robert B. and Laverne W. Edwards

Charlotte Fedro Stephanie and Roger Fedro

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Maud Richardson Elaine Richardson Regina J. Richardson

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Jeanette Swan James and Sarah Schloss

David H. Slack, DDS Susie Slack

William Slate Sharon Slate

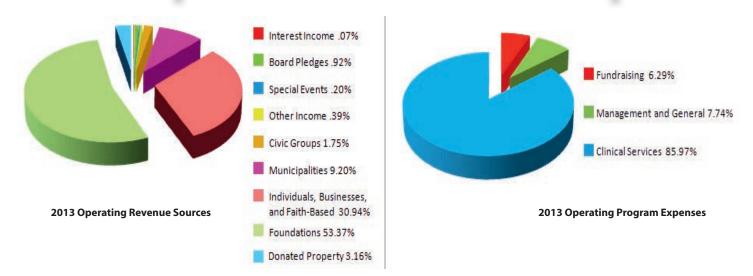
\* Honoree's name is in **bold**, donor's name is not in bold.



#### SOUTH HAMPTON ROADS

Anonymous (35) Miriam Beiler Hattie M. Boone Dianne D. Boone Mark F. Butler Vicki R. Butler Rebecca R. Cary Frances E. Davidson Barbara Davis Jacqueline W. Hargrove Shelley Helms Shirley B. Hodge Regina Perry Jones Nancy A. Kinzinger Mary Kowalski Donald A. Luzzatto Rebecca L. Marshall Paul J. Moore, Jr. Virginia Savage Margaret D. Sullivan Richard L. Turner Terrie L. Weinketz Ashley A. Witt Pamela H. Witt Paula W. Woodruff Sentara Obici Hospital and their staff physicians provided nearly \$2 million in diagnostic and treatment services for Western Tidewater Free Clinic patients.

# 2013 Report on Revenue and Expenses



Fiscal Year 2013

# Fiscal Year 2012

# Interest Income \$1,118 0.07% \$744 0.04% Board Pledges \$14,535 0.92% \$1,552 0.09% Special Events \$3,088 0.20% \$3,479 0.19% Other Income \$6,172 0.39% \$5,475 0.31% Civic Groups \$27,585 1.75% \$11,425 0.64% Municipalities \$145,339 9.20% \$161,000 8.96% Individuals, Businesses, Faith-Based \$488,970 30.94% \$413,891 23.04% Foundations \$843,449 53.37% \$1,198,651 66.73% Donated Property \$50,000 3.16% \$1,796,217 100%

# **Operating Program Expenses**

Fundraising	\$90,912	6.29%	
Management and General			
Clinical Services			
TOTAL	\$1,446,394	100%	
Change in Net Assets	\$133,862		\$430,575



# A grateful former patient returns with flowers and well wishes for Mother's Day.

Pictured at left: Regina Jones, Terry Oden, Ginger Vincent, Cathy Culbertson, former WTFC patient, Margaret Rosner, Pam Witt, and Pam Ritsch.

# 2013 Western Tidewater Free Clinic State of the Mission 11

# **Operating Revenue Sources**







# Current WTFC Staff

*Executive Director* Miriam A. Beiler, MBA

*Director of Clinical Services* Pamela H. Witt, RN, BSN

*Physician* Victor Clark, MD\*

*Nurse Practitioners* Kay Frey, RN, NP\* Regina Jones, RN, NP

*Financial Coordinator* Kim Abernethy

*Director of Development* Ashley O. Greene

Development Coordinator Alyson Wright Miles, MPH\*

*Volunteer Coordinator* Vicki Butler

*Eligibility Coordinator* Terri Crockett

*Dentist* Ernest Knight, DDS\*

*Dental Coordinator* Monika Patrick, CDA, CMAS

Dental Assistant Susan Lewis, DA\*

Photos on the opposite page, clockwise from left: Dr. Ernest Knight treats a patient at the Suffolk Mission of Mercy (MOM) dental event; Nurse Cathy Culbertson shares a moment with a patient; Keurig Green Mountain employees Al Bergeron, Fred Myrick, Carrie Collier, Darryn Merchant, Tammy Heath, and Damaris Whitfield, after a day of volunteering at the Clinic; and Jim and Dianne Sonneborn smile for the camera with Elaine Beamon and Reverend Ann Hill.

Registered Nurses Leathia Carroll, RN\* Cathy Culbertson, RN

*Medical Assistant* Terry Oden, MAA

*Women's Health Program* Beverly Schramm, RN\* Ginger Vincent, RN

*Clinical Support Services Coordinator* Frances Sawyer

*Pharmacy Technician* Pam Ritsch, CPhT

Office Services Assistant Edie Matthews\*

Data Manager Casey Carlson\*

Administrative Assistant Barbara Powell\*

*Custodian* Rodney Chesson\*

\*Part-time

# Credits

**Printer** Professional Printing Center

*Contributing Photographer* MilesStones Photography

*Contributing Writers* Miriam A. Beiler Stephie G. Broadwater Ashley O. Greene Alyson Wright Miles

**Publisher's note:** A portion of the cost of professional design and production of this State of the Mission report was generously donated.

The Western Tidewater Free Clinic (WTFC) 2013 State of the Mission is intended to provide an overview of the time, talent, and treasure utilized in providing a health home to eligible uninsured residents of Western Tidewater. To that end, the contents of this report have been extracted from personal interviews, existing content or database information. We cannot guarantee that this information is error-free. To provide any updates or corrections to this report, please notify the Executive Director of WTFC at 757-923-1060, extension 7001.

*The Clinic maintains a* 501(*c*)3 *non-profit status and gifts are tax deductible to the extent of the law.* 





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